

Ref:dw/ss/itissues/dwlet

17th March 2020

Dear Parent/Carer,

As absent rates for staff and students increase, we have been working behind the scenes on solutions for getting work to students. Unfortunately, this is combining internationally with IT issues for major providers, including Microsoft. There are issues across Europe with Outlook email, Office 365 and Microsoft Teams.

These should be ironed out over the next 48-72 hours. Teachers will then be setting work for classes within Microsoft Teams for students who are self-isolating as we await further news around school closures that will inevitably eventually take place.

Year 11, have initially been prioritised and will have access to Teams from Friday morning, with other year groups following soon afterwards. Teachers are being instructed to set their lessons on Teams and communicate with students around work through Teams.

The logins should give students a licence to access apps on smartphone/tablet like Word, PowerPoint and Excel through Office 365, so resource sharing should not be an issue. On desktop computers, the licence works through a web browser only through office.com

From Friday morning, students should use the following format for usernames and passwords to login:

Username: normal network login with @stannesrchighschool.com added on (so in email address format)

Password: normal network password

Issue with logins can be sent to Itsupport@stannesrchighschool.com. Please be patient as there may be a high volume of traffic.

I will send more updates as and when we have them.

Yours in Christ



Dan Wright
Headteacher